

Oak Trees Leisure Ltd would like to confirm that every member of Oak Royal Golf and Country Club shall be subject to the terms and conditions as set out below, if exceptions have been made, and agreed with individual members, then these must be confirmed in writing.

**Oak Trees Leisure Ltd reserves the right to use discretion in all matters relating to membership.**

Membership is continuous, until revoked in writing and acknowledged by either party, but is subject to the following terms:-

**Membership & Subscriptions**

1. The membership year commences on (1<sup>st</sup> March) or the date that you join and runs for a period of 12 whole months or until the start of the next full membership year.
2. Subscriptions are paid either annually or by monthly standing order under an instalment agreement set up over a 10-month period for new members, moving to 12 months after the first full year, or if joining midseason, over an agreed period determined by the club.
3. There is no facility to take "**holiday breaks**" from the agreed payment schedule, regardless of if you are away and unable to play. Subsequently should an agreed payment fail to arrive then there will be a £10.00 administrative charge made due to this lack of payment, your membership will be also suspended, only being renewed once the account, including the administration charge, has been brought fully back up to date.
4. Members joining mid-month/term will pay pro-rata to the end of the subscription year.
5. Members paying by instalments must do so by standing order and these will be collected during the first week of each month. By paying instalments, you are agreeing to a membership for one year, or remaining months to renewal, regardless of the number of times you play.
6. It is agreed that while Oak Trees Leisure Ltd give you the ability to pay for your subscription over a 12-month period, it is understood that your playing use of the membership is not proportionately spread over 12 months.
7. When renewing your membership, we will contact you a minimum of 30 days before your renewal date to notify you of the new subscription rate. You should write or email to inform us if you do not wish to renew your membership.
8. Terms and conditions of membership may be revised from time to time and Members should be aware of the terms and conditions posted on the website. Should a change occur, the company will advise the Member of changes prior to renewal.
9. No refund will be made on resignation for subscription payments received.
10. Subscriptions and affiliations fees are inclusive of any VAT.

### **Cancellation, Termination or Suspension:**

11. The Company reserves the right to cancel or suspend membership at any time.
12. In the event a member of the club cancels a membership for any reason outside our terms and conditions, the member agrees that any credit balances that they have or within their competition fund remain with the Club.
13. Termination of membership may occur if a member commits a serious or repeated breach of these Terms and Conditions or the Club rules.
14. Should a member wish to suspend their membership due to ill health, they are able to do so without penalty, so long as they are able to provide a medical certificate within 14 days of the cancellation.

### **The Club / Company**

15. The company will endeavour to take due care to provide a safe environment for members.
16. Should the club be closed due to bad weather, re-development work or under direction from a local authority or the government, it is recognised that your membership will continue, and this contract will remain valid.
17. Both club and Members accept that this membership has variations on monthly and seasonal usage and it is, therefore, not reasonable to dispute continuity of service based on one or more months service interruption.
18. The club will endeavour to provide the golf course and communal areas in the best condition possible. This may, from time to time, result in closure of holes or part of holes to make improvements considered to be in the best long-term interest of the course. The course or practice areas may be closed for extreme weather conditions and for booked play outside of Members times.

### **Members Expected Standards & Responsibilities / Code of conduct**

19. Members are responsible for their guests and observe the relevant club rules.
20. As part of membership, members are expected to abide by notices, signs and information provided for their safety and the safety of others.
21. Members and the guests of any members are otherwise responsible for their personal possessions, equipment, and vehicles (and their content) parked in the car park and are advised not to bring valuable possessions onto the premises.
22. All members agree to abide by the Club's code of conduct, which is to respect the Club's property, staff, fellow Members, and visitors at all times. The code also includes taking care not to publish any information on any social media platform that is hearsay, non-factual or their opinion, which may discredit the club as an entity.
23. Any Member infringing the clubs code of conduct may be disciplined and the club reserves the right to revoke a membership without compensation, which may include being expelled from the club.